

Step 3: Performance Monitoring

At Miller 66, safety performance is monitored continuously—not just after an incident occurs. We utilize telematics, driver logs, regulatory data, and equipment reporting to identify trends, recognize safe performance, and address concerns before they become accidents or violations.

Our goal is to proactively coach drivers, reinforce safe habits, and ensure every driver has the tools and support needed to operate safely and professionally.

Driver Performance Monitoring

Safety Events

Safety-related driving behaviors captured through our Electronic Logging Device (ELD) and telematics platform are reviewed daily. Events are evaluated to identify coaching opportunities and reinforce safe driving habits.

Monitoring Includes: Daily event review, coaching, trend analysis, and performance documentation.

Hours of Service Compliance

Driver Hours of Service logs are reviewed daily to ensure compliance with FMCSA regulations and company policy. Potential violations and log discrepancies are addressed promptly through coaching and corrective action when necessary.

Monitoring Includes: Daily log review, HOS compliance, and driver coaching.

Personal Conveyance

Personal Conveyance events are reviewed to verify compliance with FMCSA regulations and Miller 66 policy. Improper use is addressed through coaching and additional training.

Monitoring Includes: Daily review of Personal Conveyance events, proper usage verification, and coaching when necessary.

Driver Performance Score

Each driver's overall safety performance is monitored through telematics-based performance scoring. Performance trends are reviewed regularly to recognize safe driving behaviors and identify opportunities for improvement.

Monitoring Includes: Ongoing review of driver safety scores and performance trends.

DOT Compliance

Drivers are routinely monitored for roadside inspection activity and regulatory violations to ensure continued compliance with FMCSA safety standards.

Monitoring Includes: DOT violations, roadside inspection results, and compliance reviews.

Equipment Condition Reporting

Drivers play a critical role in fleet safety by reporting equipment defects promptly and accurately. Reported maintenance concerns are reviewed and prioritized to help prevent roadside breakdowns and improve overall fleet reliability.

Monitoring Includes: DVIR reviews, maintenance reports, defect tracking, and repair follow-up.

Continuous Monitoring Process

Performance monitoring is an essential part of our Safety Management Program and provides real-time visibility into driver performance across the fleet.

By consistently reviewing objective safety data, Miller 66 is able to identify risks early, provide timely coaching, recognize outstanding performance, and foster a culture of accountability and continuous improvement.